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California Code Of Regulations
|->
Title 22@ Social Security
|->
Division 13@ Department of Child Support Services
|->
Chapter 1@ Program Administration
|->
Subchapter 1@ Operations
|->
Article 6@ Customer Service
|->
Section 111540@ Ombudsperson Program - General Requirements
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CA

111540 Ombudsperson Program - General Requirements

Each local child support agency shall:

(a)

Adopt and maintain an ombudsperson program, as described in this Article.

(b)

Appoint a lead ombudsperson with the qualifications specified in Section 111541 who shall be responsible for the operations of the ombudsperson program.

(c)

Provide sufficient staff to operate the ombudsperson program.

(d)

Provide ombudsperson staff with access to local child support agency records to perform the duties and responsibilities of the ombudsperson program.