

## **111540 Ombudsperson Program - General Requirements**

Each local child support agency shall:

**(a)**

Adopt and maintain an ombudsperson program, as described in this Article.

**(b)**

Appoint a lead ombudsperson with the qualifications specified in Section 111541 who shall be responsible for the operations of the ombudsperson program.

**(c)**

Provide sufficient staff to operate the ombudsperson program.

**(d)**

Provide ombudsperson staff with access to local child support agency records to perform the duties and responsibilities of the ombudsperson program.